

YESHWANT MAHAVIDYALAYA, WARDHA

STUDENT GRIEVANCE REDRESSAL COMMITTEE POLICY

Yeshwant Mahavidyalaya, Wardha is committed to create conducive atmosphere for academic and holistic development of students. Accordingly, opportunities are given to the students to seek the redressal of grievance through the Student Redressal Grievance Committee (hereinafter referred as the Committee), constituted in compliance with section 5, University Grants Commission (Redress of Grievances of Students) Regulations, 2019 (hereinafter referred as UGC Regulations, 2019). The committee intends to redress the grievance with the highest standard of integrity, fairness and with confidentiality.

Mechanism for Redressal or dispose of complaints received from students

Functions:

1. *To review the complaints received by the Student Grievance Redressal Committee.*
2. *To follow the principles of natural justice in considering the grievances.*
3. *To report with recommendations.*
4. *To conduct the surveys to identify the problems of students and provide suitable solutions.*

Mode of submitting the Grievance:

An aggrieved student can submit the application seeking redressal of grievance to the Committee

1. *The online portal provided on the website of the college or*
2. *By dropping the complaint at the grievance box.*

However, the committee also reserves the right to receive the complaint on its own motion. Further, where a complaint is found to be false or frivolous, disciplinary action will be taken.